

CONNECTED Chatting with Amber K

Hello, thank you for chatting in. How can I help you?

08:59

09:00

Hello!

09:00

I just chatted with Cody and at the end of the chat I asked for the transcript but I never received it. is there a way to retrieve it?

I do apologize but there is no way to retrieve it once the window is closed.

09:02

09:02

I see.

09:03

Maybe you could confirm what he said and I will try to get a new transcript from this chat. Cody said that regarding the £1 .com name registration promo this condition applies: "All domains registered under this offer must remain on their UK2.net plan for minimum of 12 months."

09:05

However, he confirmed that this doesn't mean I am not able to transfer a name out of UK2.net prior to the 12 month limit. Can you confirm that if I register a name under this promotion I will be allowed to transfer it out of UK2.net to another registrar (after the 60 day transfer lock), before reaching the 12 month limit, with no fees or extra costs?

Yes, that is correct. You are able to transfer out a domain from UK2 after 60 days.

09:06

09:06

Ok!

09:06

Thank you for your confirmation!

You are very welcome!

09:07

Type your message here